Period: April 2019 No. of Surveys: 18

## **Friends & Family Survey RESULTS & ACTION**

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total		
Total	13	5	0	0	0	0	18	0% 0% 0%	■ Extremely Likey
Extremely Likey	13	5	0	0	0	0		28%	■ Likely
Likely	0	0	0	0	0	0		20%	
Neither Likely or unlikely	0	0	0	0	0	0		72%	Neither Likely or
Unlikely	0	0	0	0	0	0		12/8	unlikely ■ Unlikely
Extremely unlikely	0	0	0	0	0	0			
Don't Know	0	0	0	0	0	0			

## **Comments, Feedback & Actions:**

\*Very Good\*Because I have been here for many years never had no problem and I think this surgery is much better then others Staff 7 Doctors are great\*Good service. Always quick appointments.\* well looked after\* great service\* because every time help & happy\*\* \*\* because GPs are very Good and the staff is very helpful\*\*Because my doctor is Super good. has been my doctor for a long time.\*Give good treatment GPs very good.\* Love my surgery & doctors\* I am very with the service I get here. Very professional staff. Excellent doctors and locum doctors.\* Very good service.\* Because the surgery is very good. Never has a problem.\* Because everyone always helpful and smiling face. Doctors are very helpful. Dr. S is excellent.\* Beeing with practice since childhood. offer availibility, without any problem. Nice member of team including receptionists\* I am very happy. Been here for 19 years. great service.\* There is no better surgery then this surgery. I am very very happy with doctor S is such a geed doctor.\* I like everything about my surgery. Dr S is excellent GP. reception staff is very good and professional.\* Easy to get an appointment.\*

Actions: Keep on serving patient much better and keep on doing thoings much better to keep patients healthy and satisfied. Thank you.